



FOSTER ONBOARDING

ttelping People. Saving
Pets





A LITTLE ABOUT US

Lost Our Home Pet Rescue was founded in 2008 as a response to the housing crisis in the Phoenix area. Due to the economic downturn, thousands of pets were in dire need of placement.

MISSION

Our mission is to assist people in our community who are going through a life crisis. We welcome their pets into our Temporary Care Program (TCP) with the end goal being reuniting owner and beloved pet!



WHAT IS A FOSTER PARENT?

Foster parents are volunteers willing to welcome the following... into their home:

Adoptable animals who would benefit from an in-home environment.

Animals struggling in the shelter environment, in which staff could utilize in-home information.

Temporary Care Program (TCP) animals awaiting reunion with their families.

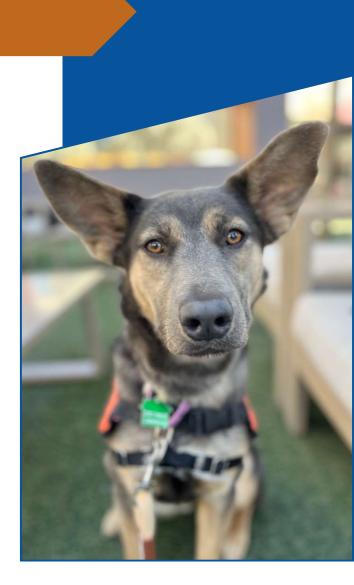
Puppies and kittens too young to be at the shelter.

When you foster with LOH: WE provide the pet, YOU provide the love!

FOSTER OPPORTUNITIES

Fosters provide temporary housing and care for animals for a time before going into their forever home. Simply put, fostering animals saves lives.

- •Temporary Care: Temporary Care fosters provide a safe and loving home for owned animals whose parents are facing crisis. Time in foster is up to 120 days.
- •Medical: Medical fosters allow animals that are ill or injured a place to heal and avoid the stress of being in the shelter.
- •Underage: Our underage fosters provide individualized care and training for the babies (kittens & puppies) until they are old enough to be fully vetted, placed for adoption.
- •Shy or Scared: Dogs and cats available for adoption that don't acclimate well to shelter life. These animals show off their personalities much better in a home environment!







Temporary Care Program

Beloved family member of people in crisis

We offer extended temporary care (up to 90 days) for pets whose guardians are facing a crisis, such as, family illness, eviction, homelessness, domestic violence, house fire, economic hardship, or other situations. This allows the time and support needed for those affected to secure a better outcome.

Our clients in the Temporary Care Program have said time and time again that seeing their pets in loving foster homes make all the difference in the world. When our foster parents send pictures, we pass them to the pet parents. Pictures make the biggest impression!





Medical

Cats & Dogs in Need of Extra Medical Care

Sometimes we have animals that are ill or injured. Our medical fosters allow the pet to heal from illness or injury in a home setting and avoid the stress of being in the shelter. We provide all medication and medical care throughout their healing time. Our fosters provide the loving and secure space for healing in their homes.





Underage

Pregnant & Nursing Moms, Bottle Babies, etc...

Many times, we will get puppies and kittens that are too young to be fixed and put up for adoption right away. Our underage animal fosters provide individualized care and training for the babies until they are old enough to be adopted into their forever family. This experience provides them the opportunity to learn about what it means to live in a home and become accustomed to some of the common noises like the dishwasher, vacuum, etc.





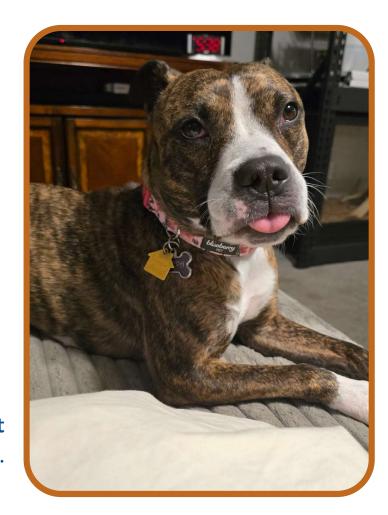
Shy, Scared or Under-socialized

Adoptable Pets

Some cats, kittens, dogs, and puppies will come to the rescue unsure of themselves and the new environment. They will withdraw into themselves. These pets need more one-on-one attention to bring out their best qualities. In many cases being in a home setting is the best place for these furry kids to shine their brightest. Sometimes, we find that there are cats or dogs that are overlooked a lot and begin to show signs of depression. We want to keep that from happening so, we turn to our fosters for help.

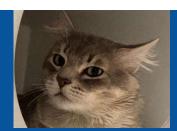
PATH TO BECOMING A FOSTER PARENT

- Read online Foster Orientation.
- Read and sign Foster Reference Guide.
- Ensure your schedule allows you availability for...
- ➤ Vet appointments/vaccinations (when required)
- ➤ In-person meet and greets with potential adopters at shelter (if applicable)
- ➤ Owner visits for TCP (Temporary Care Program) pets (if applicable)
 - All pets going out to foster must be altered and current on vaccinations, unless underaged or pending medical.
 - Other requirements may vary depending on the specific needs of the pet.



FIRST IMPRESSIONS

- If there are dogs in your home, they must be brought to the shelter for a meet and greet with your foster pet
- If you have roommates or family members in your household, please provide all LOH Foster information to them (Orientation, Reference Guide, etc.).
- Members of your household will need to be present when meeting foster pets
- Please DO NOT introduce your foster pet to other animals outside of your household!













WHO PROVIDES WHAT?

What we provide

- Food, dry/wet/treats
- Medical treatment & medication (as applicable)
- Bedding
- Toys
- Litter box/litter/scoop
- Bowls
- Crate
- Leash
- Kitten/Puppy specialty needs

What you provide

- Love, snuggles, warmth, care, smiles, all the goodfeels!
- Photos & updates



Routine Appointments

VACCINE APPOINTMENTS

- Kittens & Puppies (5-20 weeks of age) are due for vaccines every two weeks and will generally receive two treatments of de-wormer.
- Kittens and puppies should stay in foster care until they have at least two vaccines. Our medical team will schedule the appointment with you via call or email.

SPAY & NEUTER APPOINTMENTS

- Kittens and puppies are ready for spay/neuter when they are over 2.2 pounds, preferably 2.5 pounds
- We will contact you to schedule a spay/neuter appointment for your foster pet.

Spay and neuter appointments are Monday-Saturday



Vet Appointments

All medical appointments and medications must be handled by LOH staff



Non-Emergency Health Concerns

DO NOT wait until a crisis occurs!

Call (602) 445-7387 or Foster directly at 602.445.7396 as soon as possible.

Be as detailed as you can and provide photos if applicable -there is no such thing as a silly question!

Emergency Healthcare

DO NOT take your foster pet(s)to a veterinarian without the approval of a Lost Our Home staff member. Any charges incurred without approval will not be reimbursed.

<u>In an emergency</u>

During normal business hours: Call Lost Our Home at (602) 445-7387 or email at medicalteam@lostourhome.org

After hours: Call (602) 445-7387, option 9

Medical & Behavioral Emergencies

- Lost foster animal
- Bites that break skin
- If an accident has occurred and the animal appears to be injured as a result
- Changes in the appearance of the eye: squinting, winking, tearing, swelling, redness, yellow, green, or crusty discharge or vision loss
- Coughing for more than 24 hours
- Diarrhea
- Vomiting
- Excessive drinking for more than 48 hours
- Increased appetite, especially when accompanied with weight loss
- Increased scratching at any part of the body including head shaking
- Increased urination or sudden accidents in the house, difficulty urinating, and straining for more than 24 hours
- · Nasal discharge- white, yellow, or green or sneezing

More Medical & Behavioral Emergencies

- Poor appetite for more than 24 hours
- Unexplained lameness that does not improve with rest within 24 hours
- Pain
- Hair loss
- Irritability when handled or touched, particularly if it seems out of character for that animal
- Blood from any orifice/opening
- Blood in vomit
- Unable to urinate at all
- Congestion, wheezing, or labored breathing
- Fever (often accompanied with lethargy)
- Lameness that appears severe and painful
- Seizures or convulsions
- Trouble eating, mouth pain, or drooling
- Lethargy or decline in normal activity level for more than 24 hours



Less or Non Urgent Communication

- Need supplies
- Set/Confirm appointments
- General behavior updates/questions
- Potty training concerns
- General How-To's questions
- Picture updates (the more the merrier)



Email or Call Corresponding Team Member Someone will contact you within <u>48-72 hours</u>, if needed.

Foster Care Coordinator

Direct Email: fostering@lostourhome.org Foster Direct #:(602) 445-7396

General Behavior Contact

Direct Email: behavior@lostourhome.org

General Information Contact

Direct Email: adoptions@lostourhome.org Front Desk #: (602) 445-7398

Business Hours Tue-Sun 10:00am-5:30pm



THINGS TO KEEP IN MIND

- Transitional stress is very real! The goal is to help ease your fosters into your home. Always monitor your children around foster pet(s) and vice versa.
- Accidents happen. Punishing potty accidents is counterproductive. Always praise your foster when it uses the appropriate area.
- Create a potty schedule; after meals or every 2 hours with puppies. A dog may be potty-trained at the shelter, but they don't know where to go or how to ask to go potty at your place.
- Don't hesitate to ask questions –we want you to succeed.
- We are here to help you and your foster pet.

Things to keep in mind, continued...



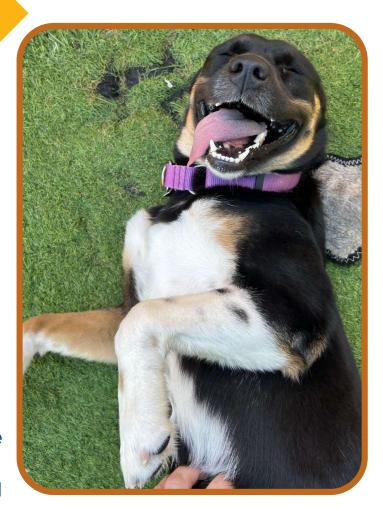
THINGS TO KEEP IN MIND WITH DOGS...

DO

- Take it slow. Provide a safe space and allow them to come to you -this may take several days!
- Be mindful of overwhelming them with stimuli (social events, handling/petting, loud noises, etc.)
- Keep a safe distance from other animals outside your home
- Contact us immediately if you have behavioral concerns -we are here to help: behavior@lostourhome.org

DO NOT

- Remove or loosen your foster dog's martingale collar
- · Allow your dog off leash outside your home at anytime
- Take your foster dog to a dog park or day care
- Allow your foster dog to meet any other dogs
- Allow your foster puppy (under 20-24 weeks) to touch the ground outside of your home
- Travel out of town with your foster dog without prior approval from the foster department.





THINGS TO KEEP IN MIND WITH CATS...

DO

- Take it slow! Provide a safe space and allow them to come to you -this may take several days.
- Be mindful of overwhelming them with stimuli (social events, handling/petting, loud noises, etc.)
- Keep foster cats INDOORS!
- Contact us immediately if you have behavioral concerns we are here to help.

DO NOT

- Allow cats outside your home, even if under supervision.
- Travel out of town with your foster cat without prior approval from the foster department.

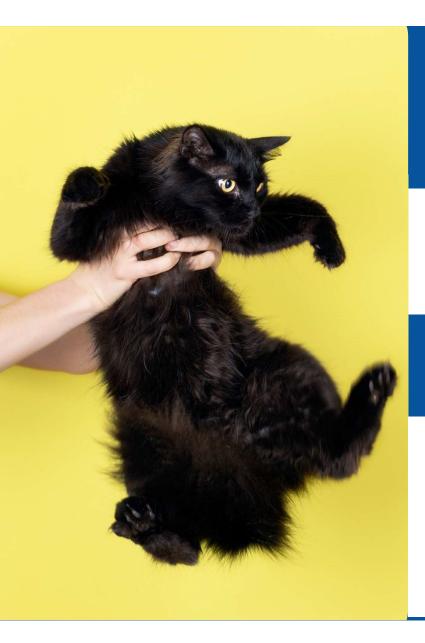


WE LOVE UPDATES!

Nothing brings a smile to our face like seeing our LOH fur kids living the life of luxury in foster!

Be sure to...

- Share photographs and videos with us at fostering@lostourhome.org.
 - ➤ If you have a TCP pet, photos and videos may not be shared on social media.
- Complete the Maddie's Pet Assistant surveys (downloading app is optional).
- Assist with writing a bio as you know your adoptable foster pet best.



WHAT IF I WANT TO ADOPT MY FOSTER?

"Foster failure" happens! If you wish to adopt your foster pet, please email adoptions@lostourhome.org.

The adoptions team will give you a specific timeframe to make a final decision.

I have a friend who wants to adopt my foster...

If you know someone who is interested in adopting your LOH foster(s), have them go to our website and apply online at https://www.lostourhome.org/adopt-a-pet.

PLEASE NOTE: Applying does not automatically guarantee an adoption. Our Adoptions Team will review all applicable applications and choose the best match for the pet.



QUESTIONS?



Phone

(602) 445-7396



Mail

fostering@lostourhome.org



Website

www.lostourhome.org



Address

2323 S Hardy Dr Tempe, AZ 85282

